SMC³

CarrierConnect Special Release Request Form

We understand that there may be instances when carrier transit time data changes in between SMC³'s regular twice monthly releases. If this happens and your company wishes to request a `special', we ask that you provide the information below. The SMC³ data services management team will evaluate your request and make a determination as to whether the special is feasible within the time frame before the next regularly scheduled release. **Click here** to see our Release Schedule. The requesting customer will pay for all standard and ordinary costs of conducting the update.

After you have gathered answers to the questions below, you may call SMC³ at 800-845-8090, or email this form to **carrierconnect@smc3.com** to submit your request. We will ensure that the request gets to the data team and a decision is made and returned to you within one business day.

* Required Field

Name of Company * [   ]

Name of Requestor * [   ]

Requestor Phone * [   ]

Requestor E-mail * [   ]

Why are you requesting this special?

☐ Opening or Closing a Terminal

☐ Expanding or Eliminating a Service Area

☐ Changing Transit Times

☐ Adding or Deleting a Service for a customer (List customer(s) below)

[   ]

☐ Error in Currently Published Data (If yes, provide details below)

[   ]

☐ Other Reason (Provide details below)

[   ]

Distribute to all Customers?   ○ Yes ○ No

When can you get the data to SMC3? * [   ]

Requested effective date and time * [   ]